



## FINANCIAL POLICY

For all patients, we will expect payment at time of treatment.

For treatment covered by insurance, we will ask for payment of the portion of fees not covered by insurance at the time of your procedure.

### **METHODS OF PAYMENT:**

All payments must be made in U.S. dollars. Acceptable methods of payment are cash, check, Visa, Mastercard, American Express, Discover, CareCredit, or debit cards.

### **INSURANCE:**

As a courtesy, we will bill your insurance company if provided with all the proper billing information. Insurance is a contract between you and your insurance company. Although we will do the best of our ability to estimate what your insurance company may pay, it is the insurance company that makes the final determination of eligibility. All accounts are due within 60 days, regardless of insurance involvement. A 1.5% monthly finance charge will be assessed on all accounts past 60 days.

### **MONTHLY STATEMENTS:**

If there is a balance owing on your account, we will send you a monthly billing statement. It will show separately a previous balance along with any new charges or payments made to your account. In the event that your account has a credit balance, we generally issue refunds to the appropriate party within two weeks of the payment which created the credit.

### **RETURNED CHECKS:**

There is a \$30.00 fee for any checks returned by the bank.

### **MISSED APPOINTMENT:**

Patients who do not show up for an appointment or cancel/reschedule with less than two business days notice will be charged a cancellation fee **of \$80 per scheduled hour** depending upon the circumstances and the scheduled length of the missed appointment.

### **PAST DUE ACCOUNTS:**

If your account becomes past due, we will take necessary steps to collect the debt. Accounts that are exceptionally delinquent will be sent to collections. We appreciate your effort to keep your account current.

### **ONLINE PAYMENTS:**

Dental Care Seattle uses SSL (Secure Socket Layer) for transaction security along with Authorize.net Payment Gateway. SSL technology enables encryption (scrambling) of sensitive information during your online transactions.

Please feel free to ask any questions you may have regarding these policies. We are most willing to help you in any way we can.